

# SPORTYPICKLE

### THE SPORTY PICKLE

CASE STUDY



## The Sporty Pickle

The Sporty Pickle's SAVI solution creates an outstanding customer experience while offering staff total control over audio and video content, lighting and more with scheduling, mobile access, and powerful content distribution tools.

#### **Conception & Opportunity**

As pickleball has swept across the United States

After a fortuitous meeting with the innovators behind the <u>SAVI ecosystem</u>, a family of innovative commercial AV solutions that enables powerful automation, management, and simplified control of displays, audio systems, lighting and more, he had a clear path to achieving his goal.

with astonishing speed, businesses have begun to capitalize on the sport's rising popularity by developing commercial spaces that offer court time for both casual and competitive play.

For Jarrett Gordon, a Colorado-based serial entrepreneur, the sport's explosive growth presented a unique opportunity to develop something new the state's first combination sports bar/pickleball club called <u>The Sporty Pickle</u> in Centennial, a Denver suburb.

Recognizing the success of new interactive "eatertainment" business models such as technology-driven golfing establishments, Gordon began researching the various ways he could create an attractive space laden with fun modern technologies that engage guests and present an avenue to replication, and eventually the possibility of franchising. "Pickleball has taken off like a rocket ship, and that has presented a major opportunity to entrepreneurs like me who recognize the public's hunger for new leisure spaces that cater to their interests," Gordon said.

By combining court space with a luxury sports bar experience, The Sporty Pickle is introducing a new concept that leverages the most successful aspects of sports-based business models and adopts best practices to deliver premium entertainment for both first-time and repeat customers. SAVI plays a vital role in the Sporty Pickle experience, providing automation, instant control of our systems, and the ability to customtune the ambiance to maximize enjoyment for a variety of customers and events.



### Specifications

The Sporty Pickle will offer patrons a one-of-a-kind destination that transforms 16,000 square feet of warehouse space into an interactive high-tech attraction with three reservable pickleball courts, darts and corn hole alongside a 24-tap bar and dining area serving elevated bar fare.

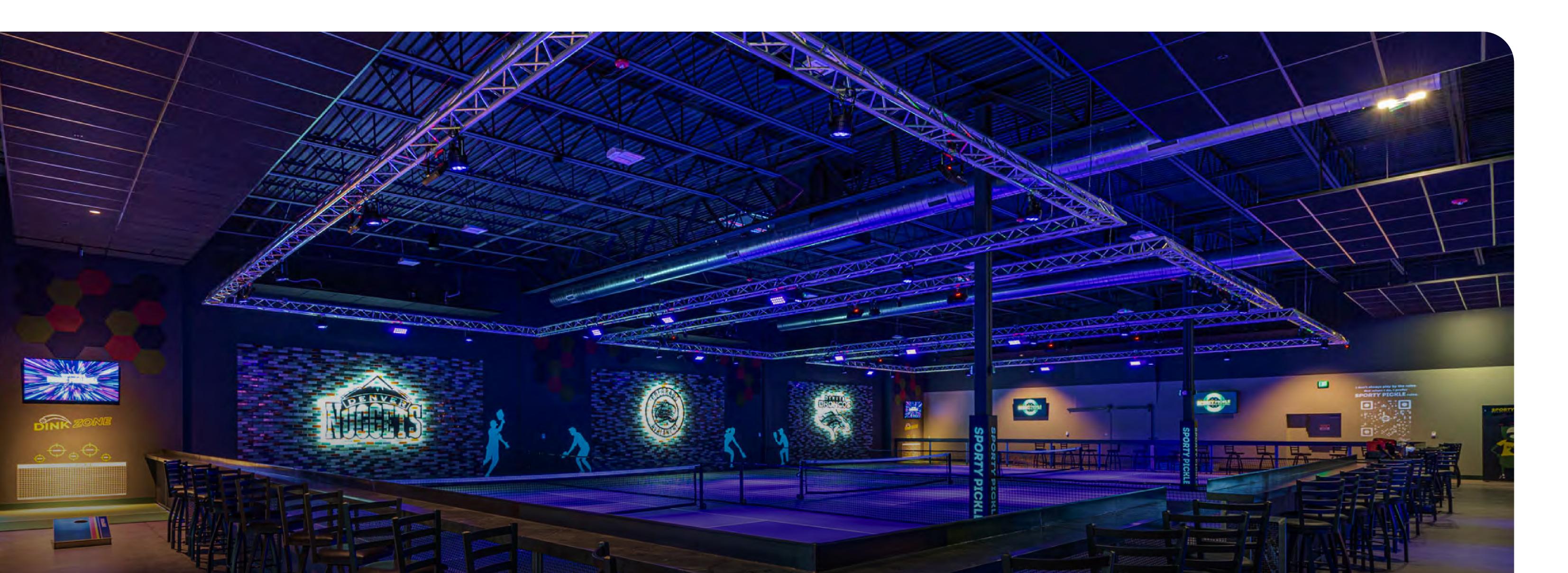
The technology is a main attraction, combining colored low-voltage lighting with distributed audio and 35 LG commercial displays to maximize the business' options for automating daily setup and shutdown, accommodating special events and enabling special attractions such as laser light-style pickleball play called "cosmic pickleball".





**Everyone understands the basics of the business** revolve around the bar, the kitchen and the entertainment, but what I learned is that through SAVI, our management team can exert immediate and powerful control over the entire property and utilize automation to eliminate time-intensive tasks while delivering a reliably excellent guest experience.

#### **Jarrett Gordon Owner, Sporty Pickle LLC.**



## The Results

Gordon worked with the AV design and installation experts at iWired to select and integrate the location's various technology systems utilizing SAVI. Now staff can streamline daily operations with features such as schedules that automatically turn the audio, video, custom content, and lighting systems on and off at opening and closing.



This project is a perfect case study of how SAVI's platform can support modern businesses by greatly simplifying operations and offering advanced, built-in features and capabilities that can directly enhance profitability and revenue streams. We've given The Sporty Pickle such simple, granular control over its wide-ranging entertainment systems that there is virtually no request or adjustment that cannot be achieved, which helps ensure customer satisfaction and reduces pressure on employees.

The system also allows intuitive monitoring of more than two dozen internal and external security cameras, which provide much more than simple safety surveillance. With advanced analytics features including people counting and heat mapping, the solution enables measurement of total foot traffic, zone usage and the effects of different promotions or time slots on sales and activities.

The business can also develop immersive experiences such as "cosmic pickleball" that combines DJ-style DMX lighting with music that creates a club atmosphere for weekend nights and can be used for private events. The SAVI system is so widely applicable and adjustable that it even provides control of the outdoor sign with a colorchanging rotating wiffle ball and can grow to integrate additional cameras in the future to capture and share live gameplay broadcasts to displays throughout the premises.



Hileman also noted that SAVI's high reliability and simple, accessible user interface results in fewer complications and a reduced need for service calls, which benefits the integrator, the business, and its customers. Integrating control and operation of multiple technology systems has historically involved a certain level of expected maintenance and even emergency calls to technicians since no business wants to close.

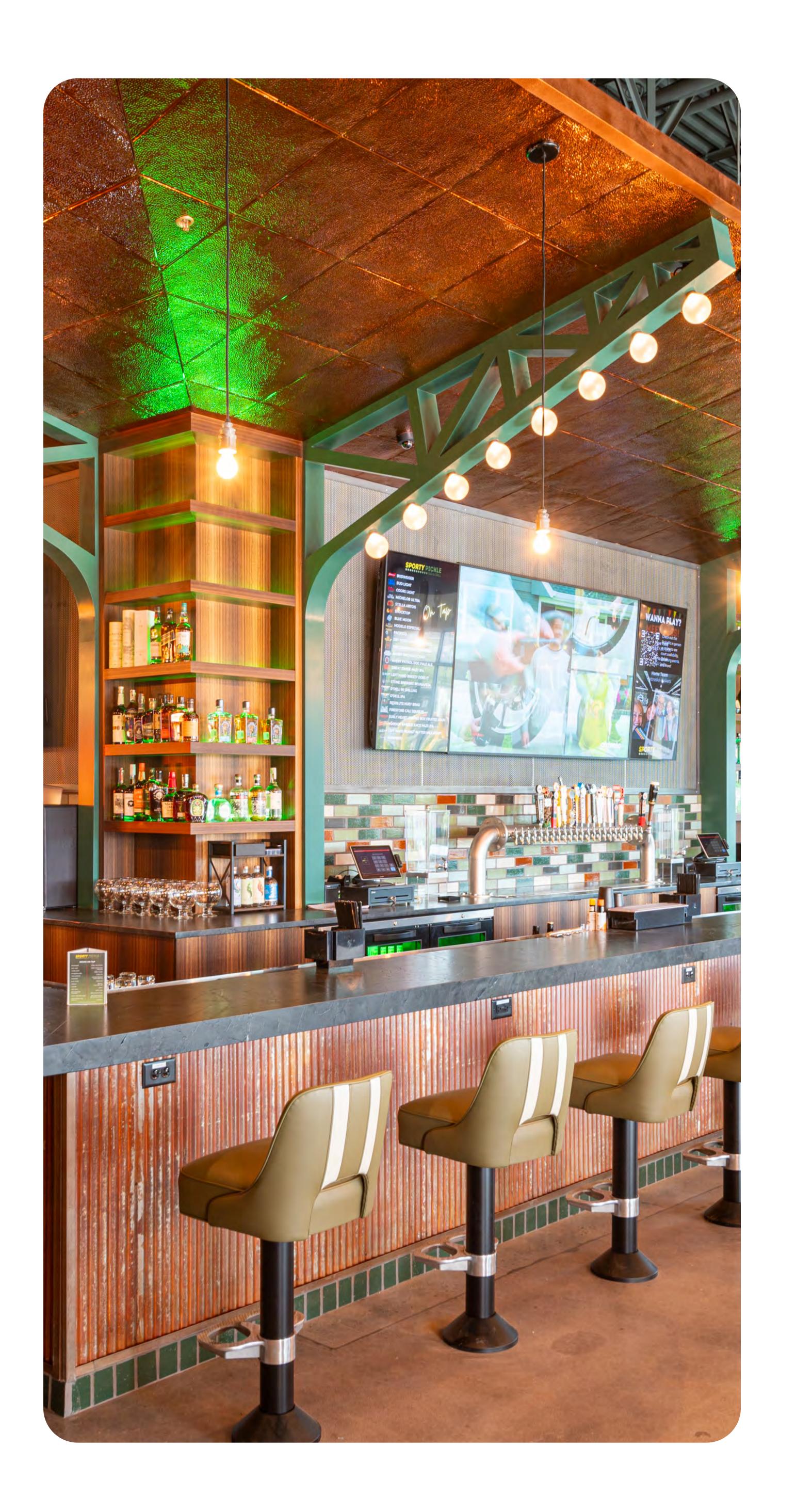
Unlike systems of the past, the reliability and user-friendly operation of SAVI's technologies minimizes the need for emergency triage while enabling our technicians to have remote insight to quickly assist with any minor troubleshooting issues that may arise. We want The Sporty Pickle to operate smoothly every day and deliver a superior fun-filled atmosphere, and choosing SAVI was instrumental to achieving such high performance and ensuring that operations won't be interrupted.



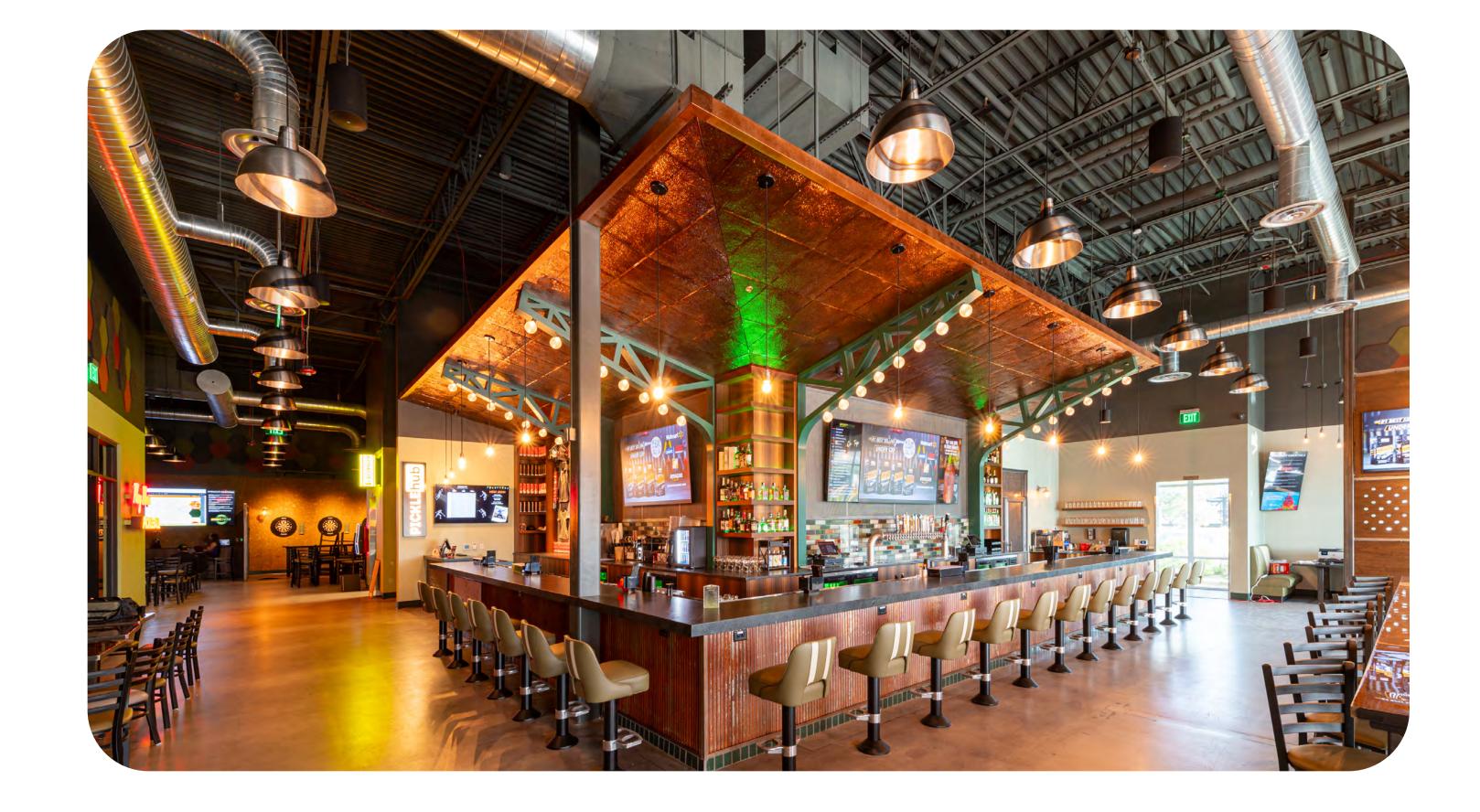
### **SAVI System Integration**

As for the sports bar itself, the SAVI system provides an incredibly powerful yet simple web-based interface to instantly control what content is shown on each display, including the 98" LG commercial displays that separate the distinct dining spaces, each capable of 2x2 Canvas tiling layouts.

LG displays were chosen specifically for their ease of integration with SAVI, which utilizes LG's integrated webOS software to enable SAVI Canvas decoding and eliminate the need for external content boxes at



each display. At launch, content sources will include DIRECTV feeds, Roku inputs for special events, custom and web-based content, plus Rockbot streaming music and jukebox services.



#### **SAVI Canvas**

SAVI also includes the ability to designate individual employees or roles with segmented permission sets providing custom control for managers, servers and other workers.

Staff can further utilize <u>SAVI Canvas</u> to provide digital signage tools for displaying advertisements, customized messaging and branded content, while requiring just a single cable run to each display for simplified installation and maintenance. With SAVI Canvas, users can divide displays into regions to show multiple content sources on a single display, including in-house content such as announcements for pickleball court availability or reservations.

#### SAVI Show

Additionally, SAVI Show provides a media database that puts content creation, distribution, and management at workers' fingertips with a drag-anddrop interface enabling instant deployment of content to any display, any time, including menus, slideshows and more.

Controlling the system is simple thanks to SAVI's user-friendly interface available through any web browser, enabling mobile control and remote monitoring for enhanced visibility and rapid response to customer requests. The combination of these capabilities provides complete control over the guest experience and assures the reliability necessary to encourage repeat visits. The creativity and automation available at The Sporty Pickle are what has attracted so many modern hospitality businesses to the SAVI ecosystem. We are dedicated to simplifying everything from installation and system design to daily operations and staff efficiency.

With SAVI, business owners can focus on providing superior customer service without worrying about technological challenges or requiring workers to waste time adjusting or troubleshooting the system.

We've helped Jarrett realize his dream for this new venture and will continue to support him with replicable solutions that can be deployed at future sites to offer predictable operations and promote the feasibility of franchising in the future.

> **Ernie Coulter** National Sales Director, SAVI Controls





#### Hello simplicity, meet extraordinary.



#### About Us

SAVI is revolutionizing commercial AV with thoughtfully-designed, fullscale AV control and automation solutions that deliver immersive experiences. SAVI believes that creating world-class experiences should be simple, with programming taking hours, not weeks. SAVI has developed a powerful hardware line and user interface software that streamlines programming, installation, and expense, making it easy for integrators to create new and unique experiences with lighting, audio,



#### Want More SAVI?

To learn more about the SAVI ecosystem or explore the range of SAVI solutions, scan the QR code or visit www.hellosavi.com.

#### digital signage, and video displays for various commercial applications.